

## JAYMAR ADVANTAGES

Jaymar is amongst the leading manufacturers of upholstered furniture in Canada. We manufacture high-end contemporary furniture, designed and custom-made with unparalleled comfort to meet customer needs and satisfaction. Jaymar stands out not only for its high-quality furniture, but above all, backed by the best warranty in the industry.

We believe in what we make!



Recognized in the industry since 1956.



150 000 ft² ultra modern factory located in Quebec.



Employs over 160 full-time employees.



A 6 000 ft<sup>2</sup> department dedicated to research and development.



An in-house team of engineers, pattern-maker and designer.



All the phases of construction are done at our factory to ensure rigorous design testing and adherence with highest quality assurance.

## **OUR 4.0 CUSTOMER SERVICE**

#### After Sales Services

When you buy a Jaymar product, you benefit from an additional protection on your furniture. An after-sales service is offered in case of breakage, a problem or if you simply need advice on the care and maintenance of your furniture. Jaymar has also recently implemented a new Customer Service 4.0 software application which now enables us to quickly respond with our retailers and technicians via a Web platform. Photos, follow-ups and information are now accessible in real-time and at all-times. We also have our own field service technicians to ensure to give a turnkey service.





### BEST WARRANTY IN THE INDUSTRY

#### **FRAME**

Plywood and solid Canadian hardwoods, glued, stapled and reinforced with corner blocks for maximum stability.

Lifetime limited warranty.

#### **SPRINGS**

Anti-sag sinuous springs using Teflon coated clips to prevent spring pull out and squeaking. All installed with a curved effect to give unparalleled comfort. Lifetime limited warranty.

#### ADJUSTABLE HEADREST\*

High-quality multi-position headrest mechanism imported from Germany. 5-year warranty.

#### **UPHOLSTERY** \*\*

High density foam 4.5 inches thick which is covered with a 1-inch layer of shaped memory foam for a total of 5.5 inches and density of 2.3 lbs. A combination that offers unparalleled comfort and durability. Our upholstery does not just stop at the seating; we upholster the outside backs as well as the sides of the arms for a perfect finish. <u>5-year warranty.</u>

#### RECLINER MOTION MECHANISM

High-quality *Leggett & Platt* motorized motion mechanism, on the cutting edge of technology. Offers a wide range of reclining positions. <u>Limited Lifetime warranty.</u>

#### **LEATHER**

Jaymar selects only top grain leathers imported from the best tanneries in Italy. Available in several grades, colors and finishes to suit your needs and tastes. <u>5-year warranty.</u>

#### **FABRICS**

Our fabrics are carefully selected for their quality, durability and comfort. A vast choice of colors, textures and patterns that will enhance the beauty of any style of furniture. 2-year warranty.

#### **ERGONOMICS**\*

The multi-position headrest provides a cervical support that will follow your axis of vision as it adjusts to 10 different levels. <u>5-year warranty.</u>

#### **STITCHING**

All our sewing thread is done with top quality nylon to prevent fraying and provide longevity to the furniture. 2-year warranty

\*Available in OPTIMA, Parallèle and Linea Collections.



For warranty details, visit our website www.jaymar.ca/warranty-jaymar-living-furniture.html

<sup>\*\*\*</sup> Available for Optima collection and optional in the Linea and Parallèle collections



In terms of sustainable development, Jaymar focuses on 3 important points:

#### Economic dynamism, Environmental Quality and Social equity.

Above all, we believe that the best way to be environmentally friendly and to protect the environment begins with the production of quality products. By buying our products proudly made in Canada and made to last, you make a wise eco choice!

#### In 2019 Jaymar became the precursor in his industry at the environmental level.



• No more plastic bottles, Styrofoam cups, straws and plastic utensils in the factory as well as in the showroom.



• Jaymar composts.



• Jaymar recycles paper and cardboard.



- A garment depot to be given or recycled has been set up at our factory in partnership with Certex.
- Jaymar partnered with Certex, a non-profit organization specializing in textile recovery.

## **OUR SHOWROOM**

Another advantage for choosing Jaymar Furniture is that you not only benefit from an outstanding sales service at our retailers but also at our showroom, which is open 7 days a week with a team of consultants ready to answer all your questions. With more than 8 000 ft<sup>2</sup> and more than 200 floor models, you will be able to find the furniture of your dreams.

# CONTACT

#### **SHOWROOM**

75, Jaymar street Terrebonne, Quebec J6W 1M5

1-888-529-6271 showroom@jaymar.ca JAYMAR.CA

STAY CONNECT

