

HOW TO MAKE A CLAIM

Please contact;

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Phone: 450-471-4172 or: 1-888-529-6271 #2696

- 1. Provide proof of purchase;**
The original PO will be required.

- 2. Three photos must be submitted in support of the claim**

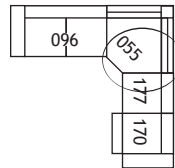
1st Photo of the entire room with Jaymar furniture.

2nd Photo a near shot of the whole of the furniture with defective piece.

3rd Closeup shot of problem area of that item.



In case the problem is not visible, please provide a detailed description of the problem and the location and item number (ex: 055) where it is located.



- 3.** As soon as your complaint will be received with the three requested photos, as well as the description of the problem, a file will be opened in the next 5 to 7 working days.

If this information is not provided, Jaymar will not be able to open a service call. Jaymar reserves the right to request photos for verification and / or return defective parts to its factory.

Thank you.